Since 1967
WECK & DANNER
Optometrists

# Privacy Policy

Last updated: October 2026

## 1. Who we are

This policy explains how Weck & Danner Optometrists, 7 Bree St, Vredenburg, 7380, handles personal information collected through this website. Our Information Officer is Fritz Basson. Contact: weck.danner.office@gmail.com, 022 713 1431.

## 2. What we collect

When you use the appointment request form we collect your name, phone number, the type of appointment, and, if you choose to give them, your email, preferred date and comments. Please don't put medical details in the comments box; we'll cover those at your visit.

## 3. Why we use it

Only to respond to your request and arrange your appointment.

## 4. Who sees it

Our staff, and our website developer, who maintains the site and can access form submissions only for that purpose. The services that deliver the form to us also handle it: Netlify (website hosting and form handling, with servers outside South Africa) and the email service that receives the notification. They act only on our behalf and under their own security and data-protection terms. We don't sell your information or use it for marketing.

## 5. When you visit the site

We don't use analytics or advertising trackers. The page loads fonts and code from Google Fonts and jsDelivr, and an embedded Google Map. These providers may receive your IP address when you load the page. Links to WhatsApp, Facebook, Instagram and Google Reviews take you to those services, which have their own privacy policies.

## 6. How long we keep it

We keep appointment requests only for as long as needed to respond to you and arrange your appointment, and then delete them. Patient records created at the practice are handled under our Practice Disclaimer and the applicable health and privacy laws.

## 7. Your rights

You may ask to see the information we hold about you, correct it, or have it deleted, and you may object to our use of it. Email us at weck.danner.office@gmail.com.

## 8. Children

If you book for a child, you confirm you are their parent or guardian.

## 9. Complaints

If you're unhappy with how we handled your information, you can complain to the Information Regulator: POPIAComplaints@inforegulator.org.za, inforegulator.org.za.

## 10. Changes

We may update this policy, and the date at the top will change when we do.